



Broadband Services Pricing Residential Rates ¹

Video Packages

Expanded Basic	\$47.95
Digital Plus (includes SD set top)	\$59.95
Digital Bronze (1 Premium, includes SD set top)	\$74.95
Digital Silver (2 Premiums, includes SD set top)	\$86.95
Digital Gold (4 Premiums, includes SD set top)	\$98.95

Digital Tiers

Sports Tier	\$3.00
Movie Tier	\$3.00
Latino Tier	\$3.00

Optional Services

HBO	\$15.00
Showtime	\$15.00
Cinemax	\$15.00
Starz!	\$15.00

Equipment

Standard Digital Box - Primary	Included
Standard Digital Box - Additional	\$5.00
HD Digital Box - Primary	\$3.00
HD Digital Box - Additional	\$8.00
HD/DVR Digital Box - Primary	\$10.00
HD/DVR Digital Box - Additional	\$15.00
Remote Control	Included
Unreturned Digital Box	\$150
Unreturned Digital HD Box	\$200
Unreturned Digital HD/DVR Box	\$350

Installation, Repair, & Other

Standard Install - Prewired ²	\$29.95
Standard Install - Unwired ²	\$29.95
Home Theater/HD Setup - At Initial Install	\$19.95
Home Theater/HD Setup - Separate Trip	\$39.95
Custom Install Hourly Rate	\$39.95
Change of Service - Technician	\$29.95
Change of Service - Electronic	Free
Additional/Relocate Outlet - At Initial Install	\$15.00
Service Call - Customer Premise Issue	\$40.00
Trip Charge	\$25.00
Wall Fish	\$25.00
NSF Check Fee	\$25.00
Late Fee	5%
Reactivation Fee	\$35.00
Inside Wire Maintenance (All Services)	\$3.95
Internet Parking (For folks on extended travel)	\$10.00 per mo.

High Speed Internet ⁴

10Mbps Tier (10M/1M)	\$37.95
15Mbps Tier (15M/3M)	\$49.95
20Mbps Tier (20M/5M)	\$59.95
50Mbps Tier (50M/15M)	\$149.95
100Mbps Tier (100M/30M)	\$299.95

Bundles ³

LightTUBE TriplePlay	\$99.95
Expanded Basic	
10Mbps Internet	
Home Phone	
LightTUBE TriplePlay Plus	\$111.95
Digital Plus	
10Mbps Internet	
Home Phone	
LightTUBE TriplePlay HD	\$121.95
Digital Plus with HD/DVR	
10Mbps Internet	
Home Phone	
LightTUBE TriplePlay Max	\$188.95
Digital Gold with HD/DVR	
Sports, Movie and HD Tiers	
20Mbps Internet	
Home Phone	

Telephone Services

Home Phone (11 features & unlimited LD) ⁵	\$31.95
800 Service (monthly) ⁸	\$5.00
Lifeline	\$12.95
Additional Line with Unlimited LD	\$24.95
Personal Mailbox	\$1.95

Premium Directory Listing

Non-Published Listing	\$5.00
Non-Listed Listing	\$3.10
Additional Listing	\$1.20
Alternate Listing	\$1.80
Foreign Listing	\$1.20

Directory Assistance

Call Completion	\$0.45
Local	\$0.98
National	\$0.98
Operated Assisted Service Surcharge	\$2.25

Home Phone Plus Calling Features

Voicemail	
Call Waiting with Caller ID	
Caller ID	
Repeat Dial	
Speed Call 30	
Call Forwarding	
Call Forwarding Remote Access	
Call Forwarding Busy	
Call Forwarding No Answer	
Call Return	
Anonymous Call Rejection	

Updated Apr 10, 2009

All rates are subject to change. Applicable fees and taxes apply and are additional to these rates.

Based upon credit rating, additional deposits may be required.

¹ These rates apply to services provided at a residence and used in a residential manner.

² Standard install charges include 1 video outlet, 1 Internet outlet, and 1 phone jack. Standard install fees do not include wall fish.

³ Bundles are available to residential customers only.

⁴ All Internet packages include 5 email accts and 20MB web space. Static IP addresses are not offered on residential tiers.

⁵ Unlimited long distance to the 48 states

⁶ Customer must subscribe to minimum \$50 for connection to the LightTUBE network

⁷ Subscription to a digital package is required for receipt of HD service

⁸ Per minute long distance usage rate also applies at \$0.05 per min.